



MPHP – Primary Care Provider Q&A

The Participants and Medical Professionals Health Program (MPHP) very much appreciate the role and support of primary care providers. This list of frequently asked questions will help explain the work of the MPHP and your role in supporting and monitoring participants.

: *** ** * ** * ** * ** * ** * ** * ** * ** * ** * ** * ** * ** * ** * ** * ** * ** * ** * ** *

What is MPHP?

The Medical Professionals Health Program (MPHP) supports medical professionals of Maine by providing confidential compassionate assistance, monitoring and advocacy to participants diagnosed with substance use disorders and/or behavioral health issues. Although we do not provide comprehensive evaluation or treatment, we help participants better understand the treatment and recovery process and help implement strategies for return to safe practice.

What services does MPHP provide?

The MPHP provides the following confidential services:

- Initial interview and screening
- Recovery monitoring and documentation
- Recommendations for evaluation and treatment
- Networking opportunities with colleagues in recovery
- Advocacy to those seeking re-licensure, credentialing, or working in some other capacity with the licensing board
- Speaking at grand rounds and conferences and to student groups

Every participant of MPHP is assigned a case manager who monitors the participant's abstinence and recovery. Although individual requirements vary by participant, case managers consider the following information when monitoring a participant's recovery:

- Daily check-ins if indicated
- Random toxicology screening if indicated
- Monthly self-assessment reports
- Monthly documentation of participation in 12-step recovery programs if indicated
- Periodic reports submitted by each member of the participant's recovery team

Although the makeup of the recovery team is individualized, team members often include a psychiatrist or addictionologist; a therapist; a work site monitor; a primary health provider.

Peer reviewed research of over thirty years of experience across the country has demonstrated that this type of case management program has the best rate of success in assuring the stable recovery of the medical professionals who participate, and returning a valuable resource to the community.

What does it mean to be a primary care provider for an MPHP participant?

In addition to providing needed preventive and acute care for participants, the primary care provider is an integral member of the participant's recovery team. Often, the primary care provider evaluates, diagnoses, treats, and manages behavioral health and substance use disorders, in addition to coordinating care and making referrals for insurance purposes. We also believe that it is vital that the health of the whole person be addressed, and medical, behavioral, and psychological issues addressed holistically. Finally, it is essential that any medical issues that may impact the participant's illness and recovery be identified and addressed, as well as any other problems that may cause impairment and place the participant at risk to self or others.

How often should I see the participant?

Participants are encouraged to see their primary care provider for a preventive health visit at least once during the term of their agreement. If there are concerns that a medical problem may be affecting their recovery, they may be directed to see their primary care provider for further evaluation. Frequency of visits for medical problems is directed by the clinical judgment of the primary care provider. If the primary care provider is also managing substance use and/or behavioral health issues, then we encourage the participant to be seen at least once every three months. If the primary care provider is managing medications with the potential for abuse or impairment, then we encourage the participant to be seen at least once a month (see the section on medication policy, below). Because most participants in MPHP have substance use issues, we strongly encourage health care providers to seek alternatives to medications with potential for dependence, addiction, and misuse.

How should reports be submitted?

The online format is the preferred method of reporting. After you enroll with Recovery Trek, you will receive an email notification each month or quarter (depending on reporting frequency) to remind you the reports are due. To enroll, a new monitor can contact Danielle Murray, the MPHP RecoveryTrek success manager. Danielle can be reached at Danielle@Recoverytrek.com or at (757) 943-9800 ext 6.

If a monitor cannot submit reports online, hard copies of the reports may be submitted instead. Reporting forms can be provided by the participant's case manager, at the monitor's request.

How often are reports due? What should be in a report?

Typically, primary care reports are due no more frequently than once a year and often are required just once during the term of the agreement. However, if the primary care provider is managing substance use issues, behavioral health issues, or psychotropic medications, then reports may be required monthly or quarterly. Reports are due by the 1st of the month following the reporting period. Quarterly reporting periods are January-March; April-June; July-September; October-December, regardless of when a participant was first seen.

Reports are fairly self-explanatory. There are check off boxes to record either a response of "satisfactory" or "unsatisfactory". There are spaces to write comments and/or ask that the MPHP call.

When completing the reports, we ask that you consider your client's attendance at scheduled sessions, compliance with treatment recommendations, safety to self, and safety to practice. Your confidential report is very important, and will not be re-released to any outside parties.

Will the MPHP participant be able to see what I write in my report?

No, these reports are between the provider and MPHP. It is meant to provide a piece of the puzzle that offers a view of the professional participant's ability to practice safely. If a problem is noted, the case manager may discuss it with the participant, but in such a way that the provider is not negatively affected.

One "negative" report is not considered detrimental, and further exploration into it by the case manager is often needed. This may include the need for the case manager to call the provider, even if the need for a call was not checked off on the provider's report.

Will I have access to the MPHP participant's drug testing results?

The MPHP does not routinely share any monitoring information; this includes toxicology, medical reports or monitor reports. MPHP may provide toxicology test results to select members of the treatment team only for very specific reasons on a case by case basis. These reasons can include monitoring compliance with medication treatment. If needed, MPHP and the prescribing provider can coordinate testing and sharing of toxicology reports to monitor compliance with medication treatments.

What should I do if it is not time for a report to be submitted, yet I see something that makes me question the participant's ability to practice safely?

If it is something that will lead to patient/client danger, follow applicable laws and guidelines first. Once all internal (workplace, legal, and professional board) obligations are taken care of, call the case manager at MPHP.

Any provider should also know that the MPHP case manager is available when questions, comments, or concerns come up. There is no need to wait until a report is due. The general office phone is 623-9266.

What is the primary care provider's responsibility in the event of a relapse?

A treatment provider does not bear the responsibility if the participant relapses. In fact, relapse may not first be identified during the course of provider visits. The majority of research indicates that the professional's home life is that which will suffer first, and care should be paid to how things are in the home.

If there is a belief that patient care is at risk, it must be brought to the attention of MPHP and to the relevant Board. Providers are always welcome to call MPHP if uncertain about their role or want to share information. In the event of a relapse, though, MPHP recommends to the participant that the frequency of treatment sessions increase; additionally, MPHP will initiate more frequent and detailed discussions with the provider.

What happens if the participant relapses?

As with all chronic diseases, relapse is considered a part of the disease process for substance use and behavioral health disorders and varies from person to person in terms of occurrence. One of the most important goals of MPHP is to identify early signs of relapse through very tight case management. We see any relapse as an opportunity for reinforcing proper treatment. If there is relapse, the professional gets the needed treatment and, if necessary, takes a leave of absence from work.

What is the MPHP Medication Use Policy?

The MPHP Medication Use Policy is a set of guidelines with the following goals:

- Protect participants from the use of medications which have a high potential for compromising recovery
- Assure that toxicology testing is not compromised
- Support the ability to work safely without risk to the participant or to others

We encourage all participants to set goals in partnership with their treatment providers to achieve a healthy recovery using the least amount of medication for the best possible results.

1. **No participant who has abused or become dependent on a substance may return to regular use of that or similar substances while in MPHP.**
2. MPHP does not accept participants who require medical marijuana.
3. Participants who require buprenorphine must be under the direct care of an Addiction Specialist.
 - a. Return to work while on buprenorphine is dependent on clearance by the treatment team.
 - b. Participants prescribed buprenorphine must have confirmatory testing performed at least quarterly.
 - c. Participants prescribed buprenorphine must be called in for periodic random pill counts.
4. Any participant who enrolls in the program while being prescribed methadone cannot return to work until completely tapered off methadone under the direct care of an Addiction Specialist.
5. Any scheduled medications for chronic pain must be managed by a chronic pain specialist.
 - a. Participants with a history of opioid use disorder cannot be treated for opioid use disorder and also receive opioids for chronic pain and remain in the program.
6. Any participant with a history of cocaine use disorder cannot be prescribed stimulants and remain in the program.
7. If any medication with a potential for abuse is recommended by the treating provider on a short term basis, the participant must notify MPHP within three days and provide documentation from the treating provider.
8. MPHP reserves the right to request a second evaluation with an MPHP approved evaluator in the context of the ongoing use of a potentially unsafe medication, even if the participant is under the care of a psychiatrist or addiction specialist.
9. MPHP reserves the right to request a neurocognitive evaluation with an MPHP approved evaluator if a participant wishes to work while using a medication with the potential for mental impairment.
10. The chronic use of benzodiazepines is discouraged. It is expected that a participant will be tapered off prescribed benzodiazepines within 3 months. MPHP must receive a letter of explanation and support from the treating provider for any participant who wishes to work while taking benzodiazepines.

An excellent guide to the safe prescribing of medications for people with substance use disorders is **The Talbott Medication Guide for a Safe Recovery**, available for free download at:

<http://www.talbottcampus.com/index.php/resources/medication-guide/>

It is expected that any provider prescribing scheduled medications, particularly to MPHP participants, enroll in the Maine **Prescription Monitoring Program** and routinely review PMP reports on participants receiving prescriptions. For more information on the Maine PMP, go to the official web page:

<http://www.maine.gov/dhhs/samhs/osa/data/pmp/>